

Associate Installation Guide

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1 Introduction

1.1 What is Associate?

Associate is a software application for the BlackBerry and Windows Mobile that allows you to send voice instructions to your back office. You record your instructions and send the recorded audio to the Associate server. The Associate web server will receive the audio and log a dictated job in the Associate database.

Your administrator can then login to Associate over the Internet and work on the instructions that you have recorded. The job will be tracked and you can get the latest status of the job as well as any comments that your administrator has appended.

2 BlackBerry Installation

2.1 Overview

There are 2 ways to install Associate on your Blackberry.

1. Using the BlackBerry Desktop Manager and the USB connection to your computer.
2. From the BlackBerry browser and the Internet connection on your BlackBerry. This is called "Over the Air" installation.

2.2 Install with the USB connection

Before you install Associate with a USB connection be sure that:

- you have installed the BlackBerry desktop manager. This is available on CD or DVD with your BlackBerry.
- you have the Associate installation files. There are 2 files: Associate.alx and Associate.cod. Copy these files to a directory on your computer.

To install Associate do the following:

1. Connect your BlackBerry to your computer with the USB cable that came with your BlackBerry.
2. Start the BlackBerry Desktop Manager on your computer. Select Start>Programs>BlackBerry>Desktop Manager.
3. In the BlackBerry Desktop Manager double-click the Application Loader. This will start the Application Loader Wizard.
4. Click Next. This will read application information on your BlackBerry and display a list of installed applications.
5. Click the Add.. button. This will pop up a file chooser.
6. Browse to the location where you copied the Associate.alx and Associate.cod files.
7. Select the Associate.alx file and press the Open button.
8. Press the Next button on the Application Loader. This will install Associate on your BlackBerry device.
9. Close the Application Wizard and the BlackBerry Desktop Manager.

2.3 Install Over-the-Air with the BlackBerry Browser

You do not need a USB connection to your computer. You use the Internet connection on the BlackBerry device and the BlackBerry browser to install Associate over the air.

1. On the Blackberry, go to you Home screen.

2. Roll the trackwheel to the BlackBerry browser icon on the Home screen.
3. Click the trackwheel to start the BlackBerry browser.
4. Press the BlackBerry menu button and select "Go To..."
5. Type <http://sonnet.integrationworksinc.com/associate.jad>
6. Press the BlackBerry menu button and select OK.
7. The software download page will be displayed.
8. Press the trackwheel to push Download button.
9. Associate will download to your BlackBerry device. You will see a download progress bar.
10. Associate will install after the download.
11. Go to your Home screen and you will see the Associate icon.

3 Windows Mobile Installation

3.1 Installation with a USB cable

Before you install Associate on a PocketPC you will need the following:

- The CAB file called "associate.cab"
- Microsoft ActiveSync must be installed.
- The USB cable that was shipped with your PocketPC.

To install Associate do the following:

1. Connect your PocketPC to your computer with the USB cable (or cradle) that came with your PocketPC.
2. Wait for ActiveSync to complete synchronization.
3. On your computer double-click "My Computer"
4. Browse to the location where you have the cab file associate.cab
5. Right-click and select Copy.
6. Go back to the main screen of My Computer
7. Double-click the Mobile Device icon.
9. Right-click and select Paste on the menu.
10. Now pickup your PocketPC.
11. Tap Start and then tap Programs.
12. Tap on the File Explorer icon.
13. Tap on the down arrow at the top of the screen and select My Device.
14. The cab file is displayed on the file list. Tap on the file called associate.cab.
15. Associate installation will begin. You will see a progress bar during installation.
16. Tap Start>Programs and you will see the Associate microphone icon.

3.2 Install Over-the-Air with Internet Explorer

You do not need a USB connection to your computer. You use the Internet connection and Internet Explorer to install Associate over the air.

1. On the PocketPC, start Internet Explorer by tapping Start and then tap Internet Explorer.
2. On the address bar type <http://sonnet.integrationworksinc.com/associate.cab>
3. Press the green arrow to download the associate.cab file..
4. Tap "Yes" when prompted to download the file. Be sure that "Open file after download" is checked.
5. The download progress bar will appear and the file will be downloaded to your PocketPC.
6. After download has completed then associate.cab will be opened and installation will begin.
7. After installation you will see a message the installation has completed.
8. You can run Associate from the Programs area (Start>Programs). Tap the Associate icon.

3.3 Install Over-the-Air on a Windows Smartphone

You do not need a USB connection to your computer. You use the Internet connection and Internet Explorer to install Associate over the air.

1. On the Windows Mobile Smartphone, start Internet Explorer by selecting Start and then Internet Explorer.
2. Click the central navigation button to open Internet Explorer.
3. Open the address bar by selecting Menu > Address Bar
4. On the address bar type <http://sonnet.integrationworksinc.com/associatesp.cab>
5. Select Go, to download the associatesp.cab file..
6. Select "Yes" when prompted to download the file.
7. The download progress bar will appear and the file will be downloaded to your PocketPC.
8. After download has completed then associatesp.cab will be opened and installation will begin.
9. After installation you will see a message the installation has completed.
10. To run Associate select Start > More.
11. Select the Associate Icon.